

## Using an iPhone or iPad with DGL Hosted Servers



To connect to a DGL Hosted Server using an iPhone or iPad requires the use of a third-party “Remote Desktop” application, which can be purchased via iTunes.

There are numerous such applications available, however the one which has had the most favourable reports from our existing users is one named “iTap RDP”. This can be purchased from iTunes for around £6.99. Please note that iTap make several products, so please ensure that you select “iTap RDP (Remote Desktop)” and not any others iTap products with similar names.

### **Setting up a “Bookmark”**

When you run iTapRDP, you are shown the “connection centre” with a list of any previously added server details.

To add a new server to the list click “**Add Manual Bookmark**”.

Leave the “**Label**” name empty.

Click “**Host**” and enter in the name of the server that you wish to connect to (such as **hosted8.dglit.com**) then click “**Save**”.

Ensure “**Port**” is set to **3389**

Ensure that “**Credentials**” is shown as “**empty**”

Set “**Store Credentials**” to being “**Off**”

Tap “**Advanced**”

Set “**Console**” to being “**Off**”

All of the rest of the settings on this screen can be left in their default setting.

Tap “**Bookmark**” to return to the previous screen.

Tap “**Save**” in the top right corner of the screen.

### **To connect to the server:**

Tap on the NAME of the server to connect to. (Note: Tapping the blue arrow to the right of the server name lets you edit the connection details. To actually connect to the server, tap on its name rather than the blue arrow)

When the “Logon” screen is shown it is important that you tap “**Connect without credentials**”. (Note: It is important NOT to store any credentials within iTap, partly for security, but mainly because iTap cannot correctly pass this information across to the RSA Login screen on the Hosted Servers)

After a few seconds you should be presented with the normal Hosted Server RSA Security screen, into which you can enter your username and passcode in the normal way.

### **Using “Gestures” in iTap**

If the on-screen keyboard doesn’t automatically appear, swipe three fingers downwards to activate the keyboard. Use the same gesture to hide the keyboard again when not needed.

To perform a mouse left-click, just tap the screen where you want to click.

To perform a mouse right-click, tap two fingers side by side.

If you can’t see the entire desktop, drag a single finger around the screen to “Pan”.

You can “zoom” in or out of the screen by pinching in or out.

For more details on how to use iTap’s features, please refer to the iTap RDP Manual, which can be accessed from their website : <http://itap-mobile.com>